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## EDUCATION

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**Indiana University**, Bloomington, IN  
*Bachelor of Science (BSB): Kelley School of Business; Information Systems*  
*Bachelor of Science (BS): School of Informatics, Computing, & Engineering; Informatics, Cognate: Business*

**May 2019**  
GPA: 3.93/4.00

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## TECHNOLOGY EXPERIENCE

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**Hoosier Hills Food Bank**, Bloomington, IN  
*Website Development Intern*

Summer 2018

- Lead a department of three interns to create a new website for the organization to replace outdated and security-lacking PHP site
- Used HCI/d principles like usability testing, heuristic evaluation to build new site that increased private donations 10% in first month

**Opportunity House**, Bloomington, IN  
*Website Development Intern*

Summer 2017

- Developed a user-friendly, cost-effective, and easy-to-maintain website for the company using Wordpress and shared hosting
- Created user manual to teach members of the organization how to update and modify the website as their needs change

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## WORK EXPERIENCE

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**Indiana University Document Delivery Services**, Bloomington, IN  
*Lending Assistant*

April 2018 – Present

- Discovered a way to improve efficiency of PDF article delivery operations for the library, which was implemented and is saving the department \$0.20/printed sheet (up to \$46/week), as well as eliminating paper waste; asked to design manual for new process
- Search for, retrieve, and update system status of books using Library of Congress numbering system in seven on-campus libraries
- Create, edit, and send PDF files of requested book articles to universities worldwide and problem-solve to track down missing books

**Caroline Braun Photography**, Fort Wayne, IN  
*CEO and Owner, Freelance Consultant*

June 2014 – Present

- Build and maintain website to improve advertising and communication, resulting in 24 client appointments and two weddings
- Maintain a professional environment catered to each client and edit proofs with Adobe Creative Suite

**School of Informatics, Computing, & Engineering**, Bloomington, IN  
*Peer Led Team Learning (PLTL) Leader – INFO-I201*

August 2017 – August 2018

- Guide students in review sessions, encouraging collaboration and verbal participation as they gain mastery of math and logic concepts
- Develop presentations for multiple weekly review sessions after attending lectures to maintain alignment with professor's lesson plans

**Pigasus Pictures**, Indianapolis, IN  
*Production Assistant*

Summer 2018

- Worked 15-hour days rotating among set, crafty, and production office to assist with equipment/logistics for production of feature film
- Chosen to manage the wardrobe department, coordinating communication across departments to ensure smooth production

**Hutton Honors College**, Bloomington, IN  
*New Student Orientation Leader*

Summer 2017 & 2018

- Advised, supported, and directed incoming IU freshmen as they create a class schedule and four-year plan with new iGPS software

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## LEADERSHIP ACTIVITIES

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**Trockman Microfinance Initiative**, Kelley School of Business, Bloomington, IN

May 2017

- Consulted on-site with Asociación de Artesanos Tupyay in Cusco, Peru to create a strategy to expand its client base and online presence

**Undergraduate Mentor**, School of Informatics, Computing & Engineering, Bloomington, IN

August 2016 – May 2017

- Assisted instructor in the Intro to Informatics course by problem-solving with struggling students and leading class once per semester
- Increased students' confidence with subject matter by answering questions during review sessions before promotion to PLTL leader

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## TECHNICAL SKILLS

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**Certifications:** COMPTIA Security+ SY0-501

**Programming Languages & Web Development:** Python, SQL, PHP, C#, Wordpress, HTML/CSS, JavaScript

**Miscellaneous:** Microsoft Excel; Unity and 3D modeling; Adobe Photoshop, Lightroom, Illustrator; Visual Studio, GitHub

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## INTERESTS

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Photography • Training for the Indy Mini Marathon • All-Campus Band • Planning a genealogy exploration trip